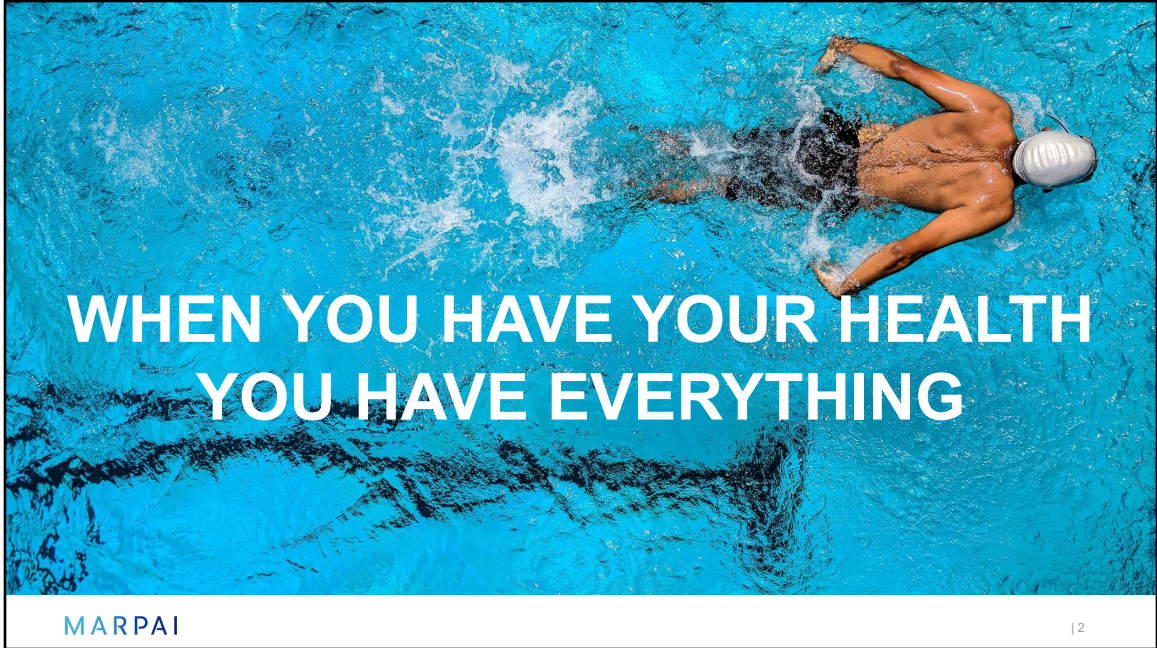




Welcome to the Celebration of Health Self-Serve Digital presentation. This document provides simple things you and your loved ones can do to stay healthy. It's all about paying attention to your health. Thinking about it. Talking about it. Planning for it. This presentation is the first step. YOUR HEALTH MATTERS! It's all about getting the most out of life today and all the tomorrows ahead.



Think about this statement... When we have good health, we take it for granted. It's not until we are sick that we remember how good it felt to be well. YOUR HEALTH MATTERS all the time. When you are sick, when you are well – all the time. Marpai is here to help make it easy, so you and your loved ones live your best today and enjoy every WHAT WILL BE in your future.

The Marpai Team



Stacy Singleton
Account Manager



Lisa Willett
VP of Population Health
and Member Engagement

OVERVIEW

- 1 Proactive Health Approach
- 2 Your Health Plan
- 3 Proactive Health Essentials
- 4 *NEW* SMART App, Member Portal
- 5 Innovative Health Providers
- 6 Summary




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Your employer has selected Marpai to provide all the services supporting your health plan. This includes providing you with your health ID card, paying claims, answering questions and **MOST** important – helping you use your health plan to stay healthy. We are here to **EMPOWER** you to make the decisions and take the actions to live better, stay stronger and ultimately spend less on healthcare and more on life.

Stacy Singleton is the account manager for the Texas School System Health Plan. Her role is to assist your employer in managing your health plan.

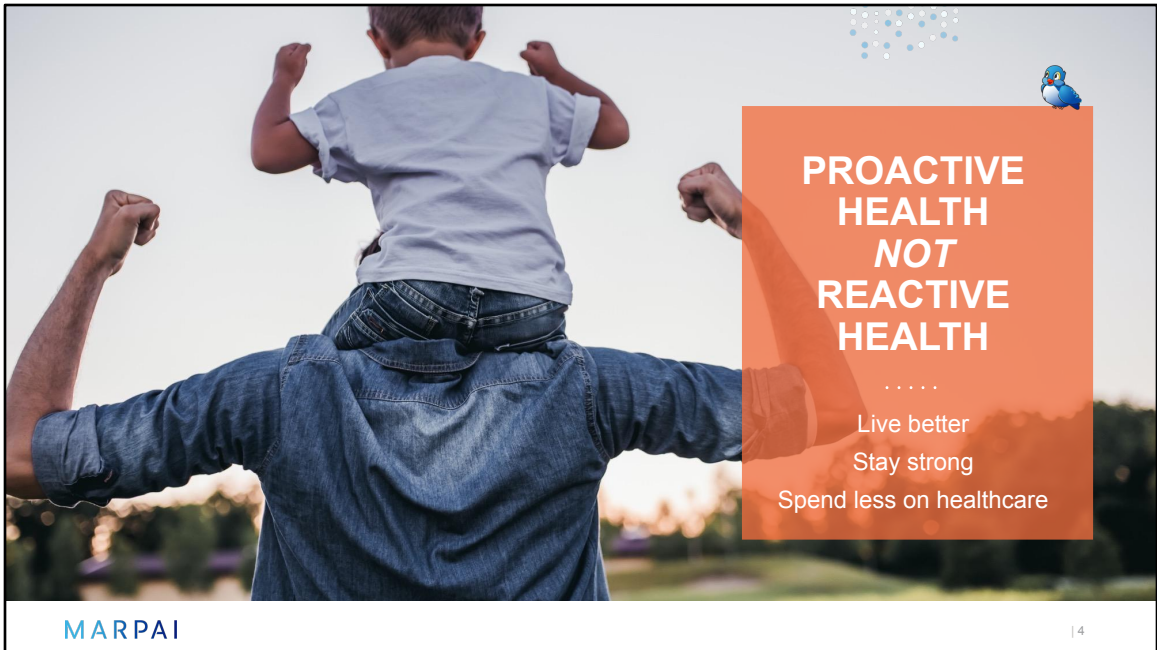
Lisa Willett is the Vice President of Population Health and Member Engagement at Marpai. Her job is to make sure we provide you with all the tools you need to stay on the best health journey,

This presentation starts by talking about the best approach to keeping you healthy and saving you money. It's about taking a proactive approach to health. Next, it includes a brief overview of the key features of your health plan and some proactive health services available to you. We'll also share a preview of a new **SMART App** and online member portal which make it all easy. Finally, we'll introduce you to a few of our health programs

that provide innovative ways to address health needs.

At the end of this presentation, you'll be provided with a link to take a quick survey. Once you complete the survey, you will be entered to win one of 40 prizes we're giving away including: FIVE New Apple 3G AirPods Pro, FIVE Garmin health watches, TEN Garmin Activity trackers, or TWENTY WYZE Smart Scales.

If you have any questions after this presentation, please call the number on your health ID card OR send questions to CSManagers@marpaihealth.com



We are taking an important approach to your health, a *proactive* approach. That means instead of waiting for something to go wrong to use your health plan, you use your plan all the time to stay well and prevent something from going wrong.

You may see the dentist at least once a year. You do that to prevent something big and bad from happening with your teeth. And it works. That is proactive health in action. You just need to do it for your entire body. We'll show you how easy that can be.

Your health plan is your *health empowerment tool*. It provides everything you need. Many of you may not feel you really understand your health plan – what all the benefits are and how to use them. In this presentation, we'll explain the plan, the services around it and how Marpai makes it easy.

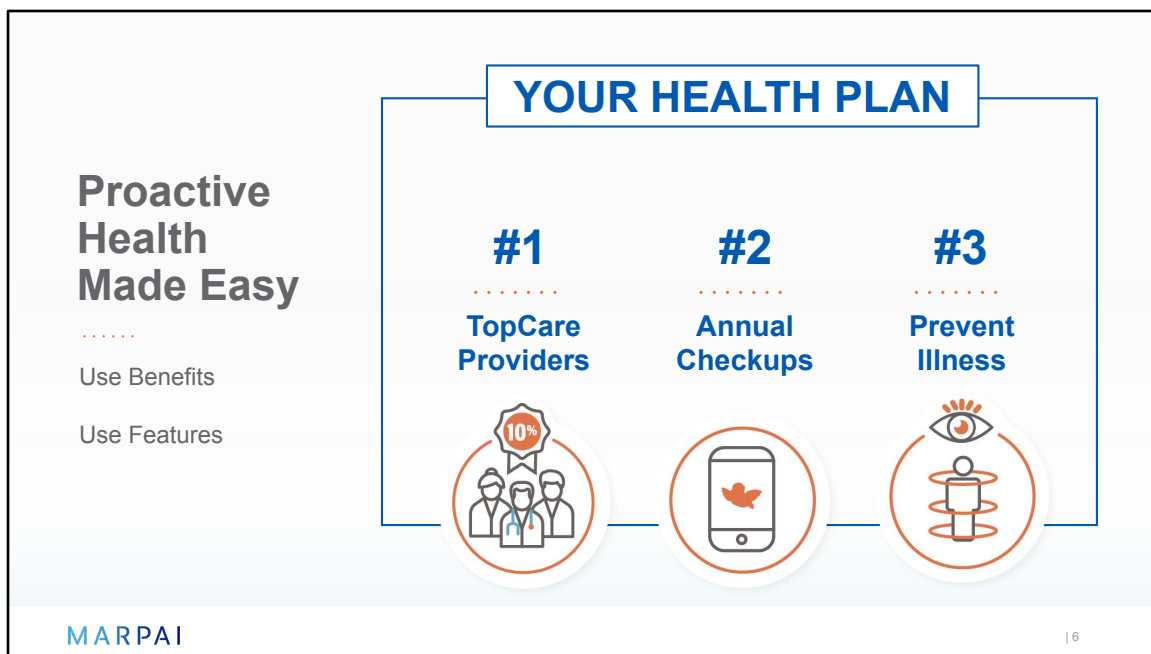
We Started Here



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You may have received our SMART Health Mailing. The purpose of this was to light up good health in YOUR home and make it fun and conversational. We spent a lot of time creating this to explain the amazing things you can do to stay healthy that you could never do before. Please read through the little pamphlet with your loved ones and talk about what good health means and looks like in your family.



Your health matters! To you, your loved ones and your employer. Staying healthy means staying on the best health journey. This is how to live better and spend less on healthcare.




It's all about using your health plan – the benefits provided by your employer. We'll highlight a little about your plan and provide direction on where you can go if want more information or someone to sit down to explain it all.

There are three additional features that Marpai provides that make a big difference.

One is TopCare Providers where we help you access healthcare providers ranked in the top 10% for quality, safety and satisfaction. Next is how we help you to maintain the yearly checkups, screenings and vaccinations you need. Third is Marpai Cares, where we help you stay ahead of health issues to prevent serious illness or major procedures. Doing these three things is all it takes, and Marpai makes it easy for you.

TX School Health Plan

.....
Your health ID card

Administered By MARPAI TopCare [™]			Crowley Independent School District
Premium Member Services			
Group #: MP112		Deductible (In-Network): \$6,750 / \$13,500	
Name: JOHN SAMPLE		Deductible (Out of Network): \$13,500 / \$27,000	
Member ID: SMPL0001		Out of Pocket (In-Network): \$7,900 / \$15,800	
Plan Name: CISD HDHP		Out of Pocket (Out of Network): \$15,800 / \$31,600	
Coverage:			
Dependents: JANE SAMPLE JIMMY SAMPLE		Provider Network  <small>Aetna Signature Administrators® PPO</small>	

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Let's talk a little about your health plan. You should have a health ID card. It's a shortcut to understanding your health benefits. We'll provide a brief overview and if you want more details, you can speak with your HR director, call our customer service line or visit the online member portal.

The front of your ID card identifies your school district and your group number. Your member ID is unique to you! In addition, your deductibles and out-of-pocket maximums for both in-network and out of network claims are listed. Lastly, your dependents, if you have any covered under the plan, are listed.

Each school district will have a slightly different card, but the look and feel will be the same.

Remember that Marpai processes all of your claims and takes all of your calls. Don't call Aetna - Call Marpai for everything.

TX School Health Plan

.....
Your health ID card

Virtual Doctor Visits, 24/7

MDLIVE 888-201-9458
www.mdlive.com/marpai

Utilization

Pre-certification is required for all outpatient surgeries, DME, high tech imaging, home healthcare, and prior to hospital admissions. Please contact American Health Holding via Marpai Health at 888-721-0632 or visit marpai.getprecert.com

THOSE INSURED WHO FAIL TO OBTAIN PRE-ADMISSION CERTIFICATION OR WHO ARE ADMITTED DESPITE DETERMINATION TO THE CONTRARY WILL HAVE THEIR BENEFITS REDUCED.

Pharmacy Plan



RX BIN: 610852
RX PCN: CHM
RX GRP: JD88

www.caprx.com

Rx Customer Service: 1-844-722-7798



Claims Submission

Please submit Medical Electronic Claims Directly to Marpai Payer ID# 35245

Or mail claims to:
Marpai
P.O. Box 3610
Brandon, FL 33509-3610

Eligibility

Members & Providers: To confirm eligibility, verify benefits, find a provider, or check the status of a claim, please call Marpai Health at 888-721-0632 or visit www.myMarpai.com 24/7.

Aetna Participating doctors and hospitals are independent providers and are neither agents nor employees of Aetna.

For identification purposes only. Not a guarantee of coverage or payment.

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The back of your health ID card also holds important information.

- MDLive is a way for you to have virtual doctor visits 24 hours a day, 7 days a week. All you have to do is schedule an appointment online which is very easy to do, and you will be provided with all the information to have a phone or video consultation. MDLive can prescribe medications, such as antibiotics, for certain conditions that can be diagnosed virtually. For example, if your child has an ear infection, a virtual visit can likely diagnose and treat it – all from the comfort of your home.
- Pre-certification is required whenever you have surgery, need major medical equipment (also known as Durable Medical Equipment), require a high tech image such as an MRI, need home health care, or require a hospital stay. Information on how to obtain this pre-certification is listed here.
- Capital RX is your Pharmacy Benefit Manager. Prescription claims are processed by Capital RX. Don't worry, if you call us about a prescription claim, we'll happily connect you to Capital RX for information.
- Claims are submitted to Marpai at the address listed; however, most of your medical providers will submit claims electronically using our "Payer ID" which automatically routes the claims to us.

Lastly, any questions you or your medical provider have can be directed to Marpai at the number listed here or you can use our online portal www.myMarpai.com. On the portal, you can get a

copy of your ID card, request a physical copy of your ID card, check status of a claim, and much more information.

Proactive Health Made Easy

.....
#1



TopCare Providers

Top 10%

in Quality, Safety,
Patient Satisfaction

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You may have already started using TopCare Providers and it's amazing. Whatever your health need, we can provide you with the names of in-network providers in YOUR market ranked in the top 10% for quality, safety and patient satisfaction. This is important because it gives you the best care and has proven to deliver better results and reduce healthcare costs. When it comes to healthcare for you and loved ones, access the best – always.

Proactive Health Made Easy

#1



TopCare Providers

“ My son got an amazing orthopedic doctor who saved him from surgery and saved us lots of money. ”

- Health plan member

“ With our TopCare provider, we found out the problem was not diabetes. It was something we never thought about before. This changed my husband's life and we are so grateful. ”

- Health plan member

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We have so many stories from grateful members whose lives have changed for the better due to the outstanding care they received from a TopCare provider.

Proactive Health Made Easy

#2

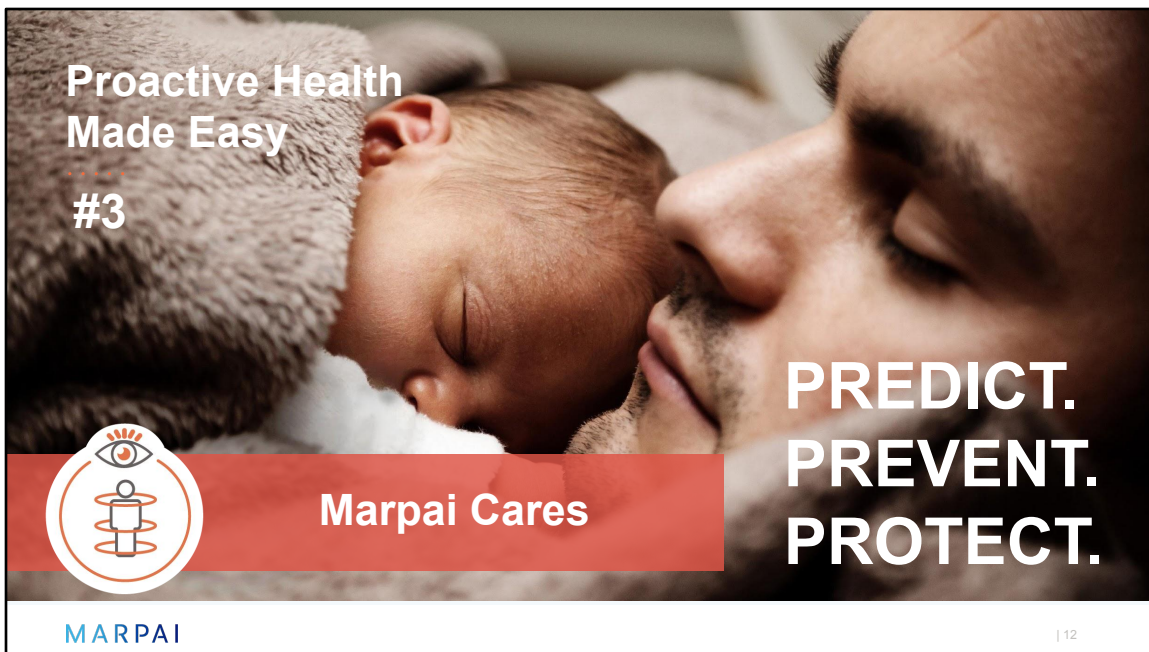


**Maintain annual checkups,
screenings, and vaccinations**

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Maintaining annual checkups, screenings and vaccinations is another simple thing to do to stay on the best health journey. From flu shots to mammograms to annual exams, we've got you covered. When it's time for you to make an appointment, we will send you friendly text and email reminders so you stay on track. Remember, these visits are completely covered by your plan and FREE to you. So please take advantage and make the appointments.



Proactive Health
Made Easy

#3



Marpai Cares

**PREDICT.
PREVENT.
PROTECT.**

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Marpai Cares is an exceptional feature that keeps you ahead of health issues. With advanced technology we are able to see if there **MAY** be any significant health challenges on your near-term horizon. Does it look like you **MAY** be on the brink of a chronic illness like Type 2 Diabetes, COPD or cardiovascular disease? Does it look like you **MAY** need a major procedure like knee surgery? If we think you **MAY** have a major health event, we reach out so you can get ahead of it. What does that mean? We'll help you take actions now that prevent bigger, more costly problems from developing later. It's a game changer. This could possibly save a life and will definitely help extend a life. This is the kind of proactive care you and your loved ones deserve.

Proactive
Health Made
Easy

#3



Marpai Cares

PREVENT

Care Guides

Clinical guidance across
care journey to prevent
issues from developing
and ensure best
outcomes

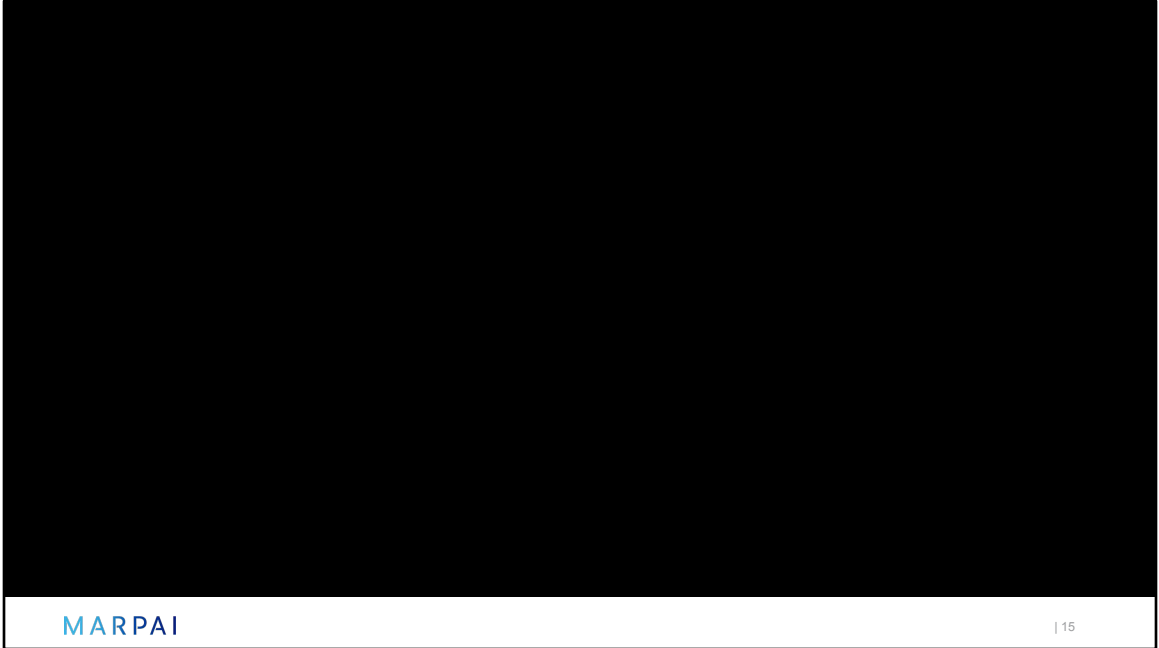
MARPAI

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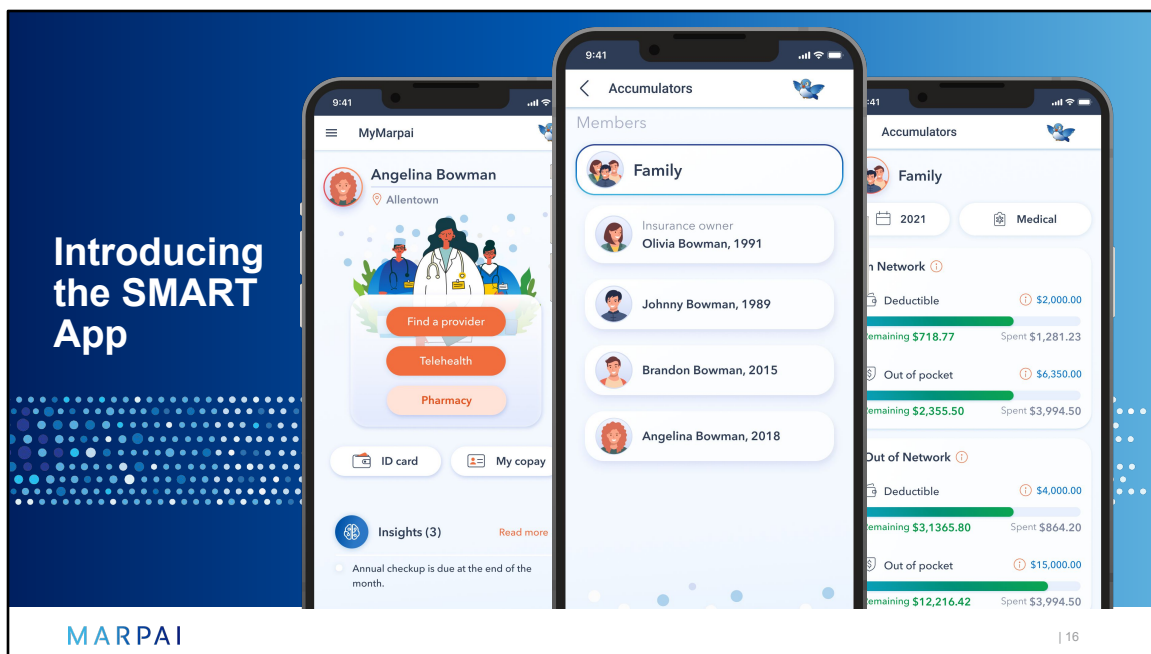
If we see a potential health challenge, you will receive a friendly email or call from a Marpai Care Guide, a clinician with expertise in that health area. The Marpai Care Guide will discuss your health with you, help you figure out the best care journey, and stay with you on that journey every step of the way. You will have the guidance and emotional support you need to make the best decisions and take the best actions for the best outcomes. Sometimes healthcare can get complicated and it's hard to know what to do. Your Care Guide will take care of you. You are in good hands.



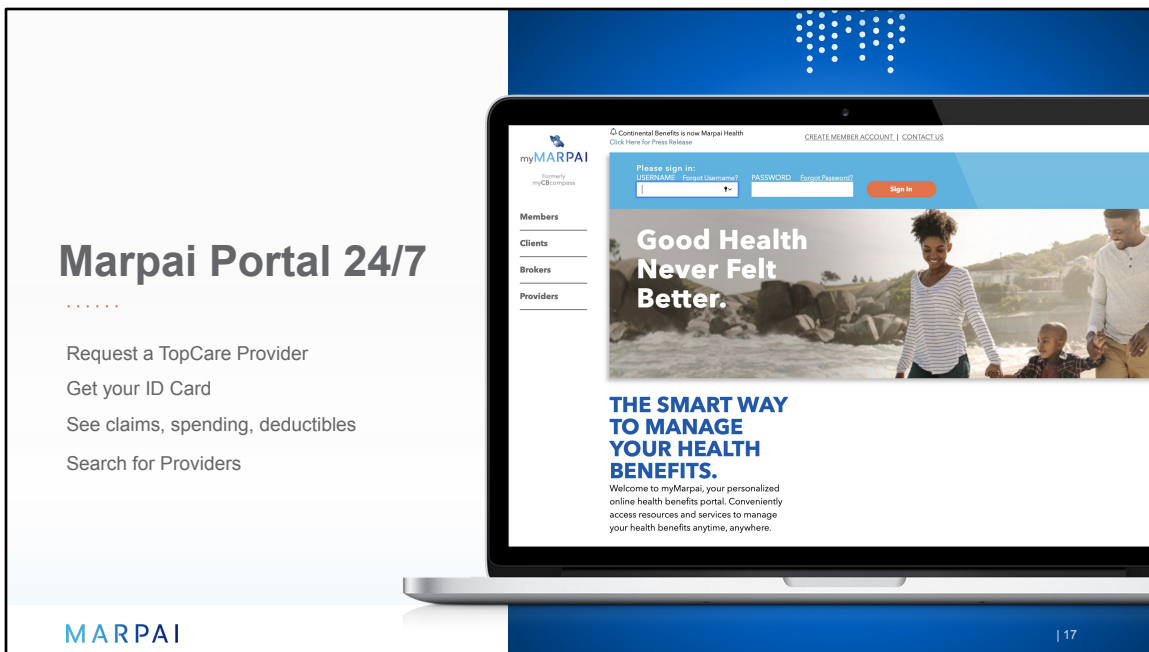
When it comes to health challenges, people often say “I only wish I knew sooner” which is why proactive health is so important. You need to stay AHEAD of your health for a long and healthy life.



Take a look at this video for more information.



In January, you'll be able to download our new SMART app which really makes things easy. Available at the Apple Store and Google Play Store, the MyMarpai app is like a GPS for your health. It helps you get to where you need to be. With just a click you can pull up your digital health ID card, find a provider, see your health benefits, track deductibles and spending, and manage your family's health.

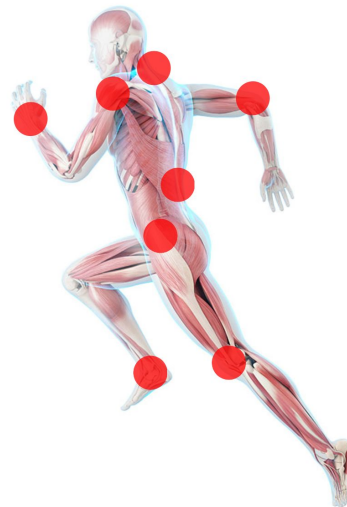


Also, you can do all of these things and more on the myMarpai online member portal. Go to www.myMarpai.com, create an account and log on. Here you will find lots of forms and content that will help you use your plan.



Leaders in Orthopedic Stem Cell Therapy

Next generation orthopedic recovery that provides an alternative to surgery with superior outcomes.



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With Regenexx, you can avoid up to 70% of elective orthopedic surgeries. Using image-guided injections into the area of your injury, damaged bones, cartilage, muscles, tendons, and ligaments can be repaired without invasive surgery, allowing you to avoid lengthy recovery. Look in the mail and upcoming.



A Genetic Testing Company For Better Health Outcomes

Pharmacogenomics

Assesses how your genes affect your response to drugs to determine whether a medication could be effective or lead to adverse drug reactions.



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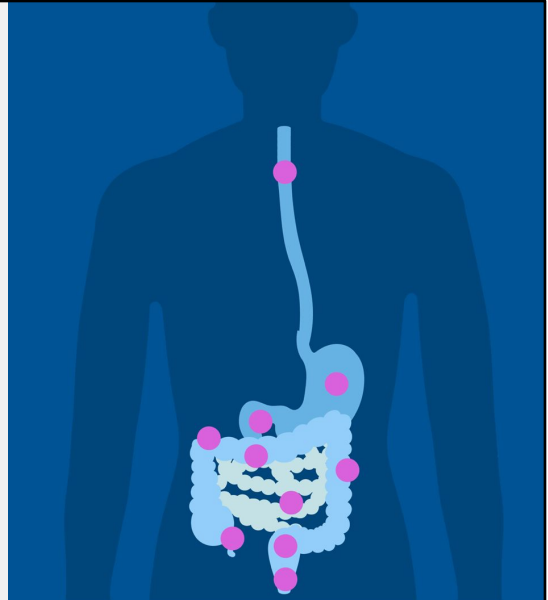
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A simple mouth swab can provide a genetic assessment of how your body will respond to certain medications. Why is this important? You can avoid costly adverse effects for taking medication that doesn't work with your genetics and ensure your meds are doing what they are supposed to do.



Digestive Health Experts

Comprehensive digital health program for relief of digestive conditions and improvement of gut health.



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Although 74% of Americans have some type of digestive issues, most people don't talk about it! That's why your employer has elected to offer you GIThrive. With this program, any time you have a gut issue, you can get the help you need to determine triggers, relief, and ongoing support.

MDLIVE®



On screen care with board certified doctors, nurses, therapists. Access on demand or schedule an appointment.

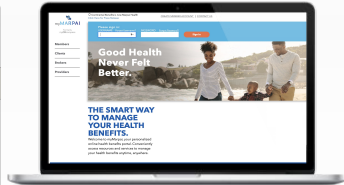
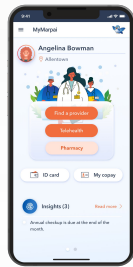
To learn more visit www.MDLive.com

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As mentioned earlier, MDLive is your 24/7 access to medical care. Virtual convenient medical care when you need it!

Proactive Health Made Easy



Questions?

Call the number on your ID card.



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YOUR HEALTH PLAN

#1

TopCare Providers



#2

Annual Checkups



#3

Prevent Illness

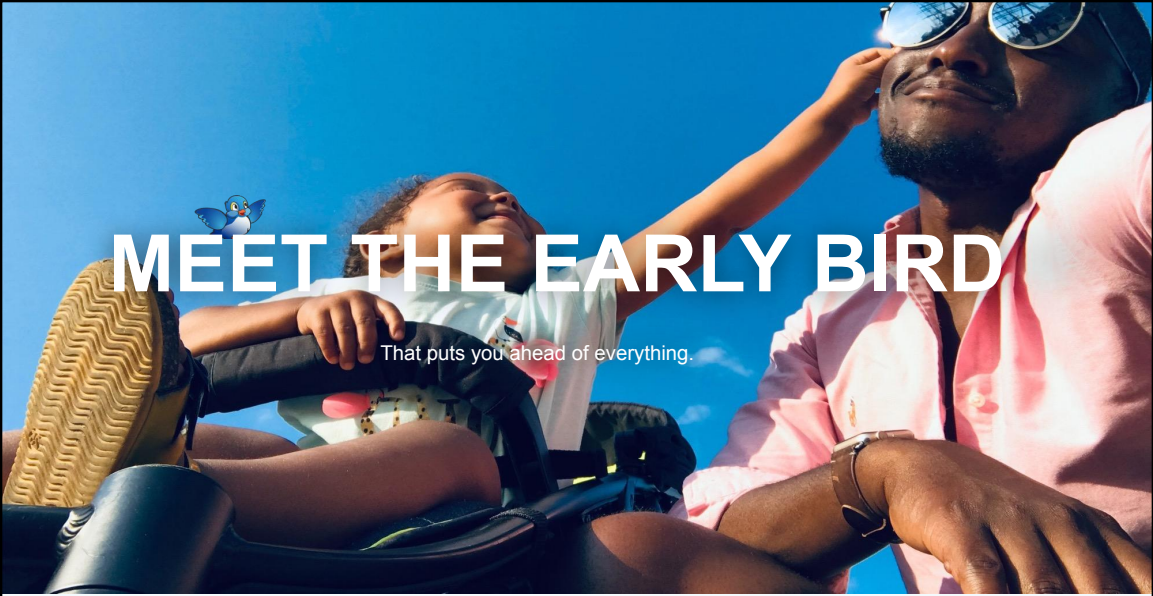


Your health matters! Being your best today and living every WHAT WILL BE in your future requires staying on the best health journey. This is the way to live better and spend less on healthcare.

The foundation is your health plan – the benefits provided by your employer and the features we discussed today: TopCare Providers, Annual Checkups and Marpai Cares which helps you prevent illness.

With the myMarpai app and portal as tools and our customer service team that you can call anytime with questions, you have everything you need to PROACTIVELY take care of your health and your life.

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MEET THE EARLY BIRD

That puts you ahead of everything.

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WE are here to help you get ahead with your health. TO LIVE BETTER, STAY STRONG AND SPEND LESS ON HEALTHCARE, SO YOU CAN LIVE MORE OF LIFE.



And when you think about your future, you know that future is being shaped by everything you do right now. When you think about all of the amazing things you want to do - your every WHAT WILL BE - know that good health powers it all.



Please click the link below and complete the survey to be automatically entered to **WIN** one of the following prizes:
5 Apple AirPods Pro®, 5 Garmin Watches®, 10 Garmin Activity Trackers®, or 20 WYZE Smart Scales!

[Take the Survey](#)

marpaihealth.com

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THANK YOU. We hope you found all of this information helpful. Before we end, we want you to know more about this little bluebird and what it means.

The bluebird is A UNIVERSAL SYMBOL FOR HOPE, JOY AND LIFE FULFILLMENT and has been around for thousands of years. Marpai uses it as a symbol to EMPOWER YOU TO LIVE BETTER THROUGH BETTER HEALTH. When YOU SEE IT, think about the great life you and your loved ones will enjoy with good health.

And don't forget to complete this survey to be automatically entered into the sweepstakes for a chance to win some fabulous prizes. Thanks for taking the time today to learn more about a proactive approach to your health with Marpai.

If you have any questions, call the customer service number on card, send a secure message through the portal at mymarpai.com or send questions to CSManagers@marpaihealth.com

