

# **Provider Web Portal User Guide**

The myMarpai web portal from Marpai Health allows you to easily manage your patient's health plan coverage.

Quickly reference the functionality of the portal with this Provider Web Portal User Guide to take advantage of all its enhanced features.

## DASHBOARD

	Welcome to simplicity					
	Alerts & Upda	tes.	1			P
Claims Search	Assest Utern)					
Patient Search	Recent Claim:	5:				Filter/Sort
Resource Center	Claim Number	Service Date(s)	Patient John Doe	Status (1)	Charge (1)	Plan Paid ()
Secure Messaging		X0000000X X000000X X000000X X000000X X000000	John Doe John Doe John Doe John Doe John Doe John Doe John Doe	Completed Completed Completed Completed Completed Completed	\$0,000,000 \$0,000,000 \$0,000,000 \$0,000,00	50 900 900 50 900 900 50 900 900 50 900 900 50 900 900 50 900 900 50 900 900
MARPAI			HOME	HELP CONTACT US DISCLAIMER PRIVACY POLI TERMS & CON	CY DITIONS	Visit <u>marpaihealth.com</u>
					0 2	1021 Marpai Health

## **CLAIMS SEARCH**

	myMARPAI H. PROVIDER   MY ACCOUNT   LOGOUT   CONTACT US	
V	Member: First Last Member ID: XXXXXXXXXXX Group ID: XXXXXXXXXX	
Patient Search	Search all claims.       DATE OF SERVICE     PATIENT/DOB     STATUS       All     V     All     V	
Claims	Submit	
Authorizations	Claims Search Results: Eilten/Sort	
Accumulators	Claim Number Service Date(s) Patient Status () Charge () Plan Paid ()	
Dashboard	XXXXXXXXXX     XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	
	Export to excel	
MARPA	HOME HELP CCN1ACT US DEGLARER OF PROS I ACHOTICAS Vait <u>marpatheath.com</u> TERMS & CONSTICAS Vait <u>marpatheath.com</u>	
	© 2021 Marpai Heath	

#### Menu bar.

Quickly access various portal functions including claim search, patient search, resource center, and secure messaging.

#### Alerts and updates.

View all notifications sent by Marpai Health.

#### Add/edit user link.

Add new users or edit existing users information.

#### Recent claims.

Find recent claims and a summary of related information including service date, patient, status, charge, and plan paid.

#### Accessible.

The dashboard is conveniently accessible from any page of the portal in the left-hand menu bar.

#### Check status.

Conveniently search for claims by date of service, status, or claim number.

#### View results.

Search results will include claim number, service date, patient, claim status, charge, and plan paid.

#### Export.

Claim search results can be exported to an Excel document by clicking the link at the bottom of the page.

## PATIENT SEARCH

	Search patien	its.		
Dashboard	Phase erter at least MEMBER ID	one of the fields beine LAST	NAME	FIRST NAME
Claims Search	Subm			
Patient Search	Subm			
	Patient Searc	h Results:		FiteriSo
	Last Name: Don	First Name: Jane	Date of Birth: XX/XX/XXXX	Relationship: Spouse
				001 of 1000
MARPAI			HOME HELP CONTACT UP DISCLAIMER	

#### Search for patients.

Easily search for patients by either first or last name or by the member ID number.

#### View results.

Search results will include the patient's first and last name, date of birth, and relationship to patient.

#### Patient details.

By clicking on the patient, you can view the details page where you can access the patient's benefits, claims, authorizations, and accumulators.

### PATIENT DETAILS

	myMARPAI		HI, PROV	IDER   MY AC	COUNT   L	OGOUT   CONTACT US
	Member: Member ID: Group ID:	First Last XXXXXXXXXX XXXXXXXXXXXXXXXXXXXXXXXXX	ç			
Patient Search	Search all clain	ns. Patie	NT/DOB		STATUS	
Benefits	All	All		$\vee$	All	$\vee$
Claims	Submit					
Authorizations	Claims Search	Results:				Filter/Sort
Accumulators	Claim Number	Service Date(s)	Patient	Status 🛈	Charge ①	Plan Paid ①
Dashboard		XXXXXXXXXX XXXXXXXXXX XXXXXXXXXXXXXXXX	John Doe John Doe John Doe John Doe John Doe John Doe John Doe	Completed Completed Completed Completed Completed Completed Completed	\$9,959,959 \$9,959,999 \$9,969,999 \$9,969,999 \$9,969,999 \$9,969,999 \$9,969,999 \$9,969,999 \$9,969,999 \$9,969,999	30, 50, 500 50, 500, 500 50, 500, 500 50, 500, 50
	Export to excel				(	3 3 1 of 10 9 9
MARPA	N.		HOME	HELP CONTACT US DISCLAIMER		
health				PRIVACY POLI TERMS & CON	CY DITIONS	Visit marpaihealth.com
					0.2	121 Mamai Health

#### Benefits.

Find all the information you need about the patient's benefits. Retrieve summary of benefits, plan documents, and more.

#### Claims.

Search the patient's claims by date of service, patient/DOB, and status. Results include the claim number, service dates, claim status, type, charge, plan paid, and can be exported to Excel.

#### Claims summary.

The summary page includes service dates, network indicator, diagnosis, procedure, description of service, and bill details. Easily download explanation of benefits.

#### Authorizations.

Search patient authorizations by first name to see the authorization number, procedure, and status.

#### Accumulators.

Search accumulators by patient, type and year to show in network and out of network costs and number of visit limitations.

## my**MARPAI**

## **RESOURCE CENTER**



#### Access information.

Find claims forms, HIPAA PHI release forms along with valuable links and other important resources.

## SECURE MESSAGING

$\vee$	Communicate with peace of mind.			
Deel-Mosert Came Search Potent Search Resource Center	Secure messaging. Incluence tencionen meruinen Frans Subject Nerme Subject Nerme Subject Nerme Subject Nerme Subject	Index Converting  Received ROCKAROOX  ROCKAROOX		
nte Center	Charge Subject	ALVA.2003		
MARPAI	Clenic Missip Internet Int	inter connect sit interact statute manual statute taiwas a conservers Taiwas a conservers Taiwas a conservers		
		E 2021 Marcal Martin		

#### Contact us.

Communicate with ease via our secure messaging platform. Compose and retrieve messages by sender, subject, and date received. Save and mark messages as read.